



## UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 7753

<b>SERIAL NUMBER</b> 09/742,719	<b>FILING DATE</b> 12/21/2000 <b>RULE</b>	<b>CLASS</b> <del>707</del> 705	<b>GROUP ART UNIT</b> <del>2176</del> 3623	<b>ATTORNEY DOCKET NO.</b> 43517/203984	
<b>APPLICANTS</b> Daniel J. Thompson, Durham, NC; <b>** CONTINUING DATA *****</b> <i>OK SMD</i> THIS APPLN CLAIMS BENEFIT OF 60/228,949 08/28/2000 <b>** FOREIGN APPLICATIONS *****</b> <i>Whe SMD</i>					
<b>IF REQUIRED, FOREIGN FILING LICENSE</b> <b>GRANTED ** 02/24/2001</b> <b>** SMALL ENTITY **</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met <i>Allowance</i> Verified and <i>2/24/01</i> Acknowledged <i>2/24/01</i> Examiner's Signature Initials		<b>STATE OR COUNTRY</b> NC	<b>SHEETS DRAWING</b> 6	<b>TOTAL CLAIMS</b> 75	<b>INDEPENDENT CLAIMS</b> 6
<b>ADDRESS</b>					
000826					
<b>TITLE</b>					
Method, system, and computer software program product for analyzing the efficiency of a complex process					
<b>FILING FEE RECEIVED</b> 970	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		